

Scenario 7 - IPBrick with Sugar CRM

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1 Introduction

This scenario presents IPBrick as a Business Server with the Sugar CRM application (Customer Relationship Manager)

Used equipment:

- 1 IPBrick.BS;
- 1 Windows XP Workstation;

2 Practical Procedure

The next steps should be followed, for the scenario configuration.

2.1 IPBrick.BS

1. Install deb package:
 - *ipbrick web interface -> Advanced Settings -> IPBrick -> Update*
2. Access to www.sugarcrm.domain.com
 - *(Have to update hosts file C:\WINDOWS\system32\drivers\etc)*
3. Login as default administrator (login=admin,pass=sugarcrm)
4. LDAP configuration:

- *Admin > System Settings > LDAP*
- change: "Base DN: DC=domain,DC=com" to the IPBrick domain

5. Manage LDAP users:

- *Admin > Users: User management (can also edit user and set to administrator)*

6. Logout and re-login as new user

7. Import Contacts and Accounts from IPBrick contacts:

- *Admin > Users: User management (administrators only)*